



NET ZERO



SUSTAINABLE PLACES



INCLUSIVE GROWTH

Public asset condition and performance is improved



## A modern approach to sharing workspace



**R**EGISTERS of Scotland (RoS) is a public sector organisation responsible for keeping registers of land, property, and other legal documents in Scotland.

Whilst being able to trace its roots to as far back as 1617, there is nothing ancient about the RoS's modern-day approach to 21st century working.

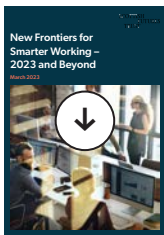
In early 2017, and aided by our Asset Strategy and Workplace team, RoS embraced the opportunity to move to a more flexible way of working as part of its relocation to new office premises in Glasgow.

Its St Vincent Plaza office provided a flexible workplace via a wide range of

dynamic work settings and facilities that meant it was able to support 200 people on any given day.

It proved to be a great success but following the pandemic, RoS recognised the occupancy of its Glasgow office had dropped significantly which led to the

# A modern approach to sharing workspace



## New Frontiers for Smarter Working

management team considering what they could do differently to make the most of its space.

Our Asset Strategy and Workplace team's '**Benefits of Shared Workspace**' and '**New Frontiers for Smarter Working**' reports helped shape a new initiative to attract other public bodies to use the RoS St Vincent Plaza office, with our team acting as a critical friend, a supporter and an advisor to RoS.

This offered a great opportunity to some of the smaller public sector organisations who were also looking at how they could work differently following the pandemic. The partners who now join **RoS in St Vincent Plaza** are:

- Creative Scotland
- Consumer Scotland
- Scottish Rail Holdings
- Revenue Scotland and
- Scottish Futures Trust

The space is set up flexibly and individuals simply book their workstation via the cloud based Cloudbooking System and can be seated next to anyone from RoS or any of the other partner organisations.

Once in the office, individuals have access to all the work settings – desks, private pods for calls, open plan meeting spaces, informal touchdown areas and the café space.

RoS provide excellent support for all the users via their on-site facilities team and this has been a key part of the success of the initiative.

For access to digital systems, this is supported by a Scottish Government's specific network (SCOTS) and Gov Wi-Fi, allowing all users to easily access their own organisational networks.

This type of initiative means that smaller organisations have access to good-quality office space plus a range of different work settings and facilities they might not have been able to fund themselves.

It also means less cost and less waste of dedicated facilities across the public sector estate as organisations share common facilities such as boardrooms, meeting rooms and dining facilities.

Co-location also offers cross organisational benefits where employees from different public bodies can connect and learn from one another. In the RoS office, it offers organisations the opportunity to have a small presence in Glasgow, thereby better supporting their workers who live there and supporting access to a wider talent pool.

The initiative shows how a well-designed workspace can support this next phase of smarter and hybrid working through asset sharing.

Euan McGalliard, Head of Procurement & Estates, Registers of Scotland, said: *"We are all enjoying sharing the space and working with different organisations. I think there are social and wellbeing benefits from working in a bustling office once again."*