

SFT OUTCOMES

2023

SCOTTISH
FUTURES
TRUST

Leading on a collaborative approach to improving construction quality

PRIMARY OUTCOME

06

INNOVATIVE CONSTRUCTION INDUSTRY WITH INCREASED PRODUCTIVITY, QUALITY AND FAIR WORK

SECONDARY

05

07

OUR CORPORATE PRIORITIES



NET ZERO



SUSTAINABLE PLACES



INCLUSIVE GROWTH

When constructing a building, there are so many different stages it goes through before it can be used for what it was built for – from the initial designs drawn up by the architect and engineers, surveyors mapping out the land for it to be built on, foundations being laid and concrete poured, the walls going up and the roof going on, through to the plumbers fitting pipes, electricians installing cables, joinery work and then the painters and decorators adding the finishing touches – and all that before the furniture and fixtures and fittings go in.

With so many different construction stages involving so many hundreds of different people who are often working in difficult and challenging conditions, is it any wonder the word 'quality' may not be on everyone's lips all of the time.

But having a focus on quality is so beneficial on so many levels. Getting it right from the start avoids rows, revisits and rework. Getting it right reduces waste and contributes to Net-Zero. And getting it right builds public trust and confidence.

For a number of years our Improving Project Delivery team has recognised that a step-change in attitude towards quality is needed and has led on the development of a construction quality initiative. This work has been supported by a working group involving Scottish Government, Construction Scotland, RIAS, RICS, local authority and NHS representatives and a number of industry bodies.

As a result of that work, in February 2023, the Construction Quality Improvement Collaborative (CQIC) was launched. It is a national, sector-wide campaign for improving construction quality, with a reach right across the whole of Scotland.



**CONSTRUCTION
QUALITY
IMPROVEMENT
COLLABORATIVE**

With members of our Improving Project Delivery team acting as co-chair, and providing the secretariat for the initiative, since its launch, the CQIC has so far secured 74 organisations, representing thousands employed across the construction and related sectors, to commit to the Quality Charter which is at the very heart of the CQIC.

Running in tandem with that quality work, our Improving Project Delivery team has been part of the Construction Leadership Forum that in late 2022 published the Scottish Construction Accord. Within the Accord is an approach to developing a Transformation Action Plan, with 'quality' being a key part of the transformation that is required.

Speaking at the CQIC's launch, the then Minister for Business, Trade, Tourism and Enterprise, Ivan McKee MSP said: "Following the launch of our Construction Accord, the Construction Leadership Forum's next phase will be one of action and delivery, with quality at the heart of that work.

"We don't underestimate the scale of the challenge and, to succeed, every individual must take responsibility for quality. It's encouraging to see the Construction Quality Improvement Collaborative lead in championing this important issue and I look forward to seeing quality improvements across the sector."



Cliff Smith, executive director of the Get It Right Initiative (GRI), with whom CQIC collaborated for the event which launched the CQIC, said: *"The launch of the CQIC is a proud moment for Scottish construction and shows how far the sector has come in tackling attitudes towards error and quality control."*

Members of the CQIC Steering Group:

- Scottish Government
- Construction Scotland
- City of Edinburgh Council
- Perth & Kinross Council
- NHS Greater Glasgow & Clyde
- Royal Incorporation of Architects in Scotland (RIAS)
- Royal Institution of Chartered Surveyors (RICS)
- Scottish Building Federation
- The Civil Engineering Contractors Association (CECA)
- The Scottish Futures Trust
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